Gateway – User Manual

What is a Gateway used for ?

1. To Get Latest Records of Door Openings by your Guests/Users when using Passcodes
2. Delete a Passcode Remotely
3. Modify the validity of a Passcode Remotely
4. Create a Customised 4-8 Digit Passcode and program it into your vG-lock Lock Remotely
   a. A shorter Passcode is easier to remember
   b. It can be any sequence of numbers you like (easy to remember)
   c. Less chances of getting Locked out if your Guest forgets his/her Phone
   d. There can only be One Customised Passcode at any time. So you will need to change it when your Guests change.
5. Sync the Current time (Time on the Phone – is synced to your vG-Lock)

What are the requirements for installing a Gateway ?

1. For the Gateway to work you must have WiFi in your property.
2. The Gateway needs to be connected to the WiFi and should be located within 25 mtr of the WiFi Router and 12 mtr of the vG- Lock(s) you want it to connect to.
3. One Gateway can only be configured with One TTLOCK Account (One Phone). So, if you have Delegated Admin Access to other Phones the Gateway cannot be configured on those Phones.
4. The Gateway also needs to be plugged into a GPO for Power

How does the Gateway work (What does it do) ?

1. The Gateway sends and receives TCP/IP data stream from your Phone/APP (Remotely) via the Internet/Broadband Router in your property and converts it into Bluetooth signals to communicate with the vG-Lock(s) (Locally)

What is the warranty of the Gateway ?

1. The Gateway has a one year warranty
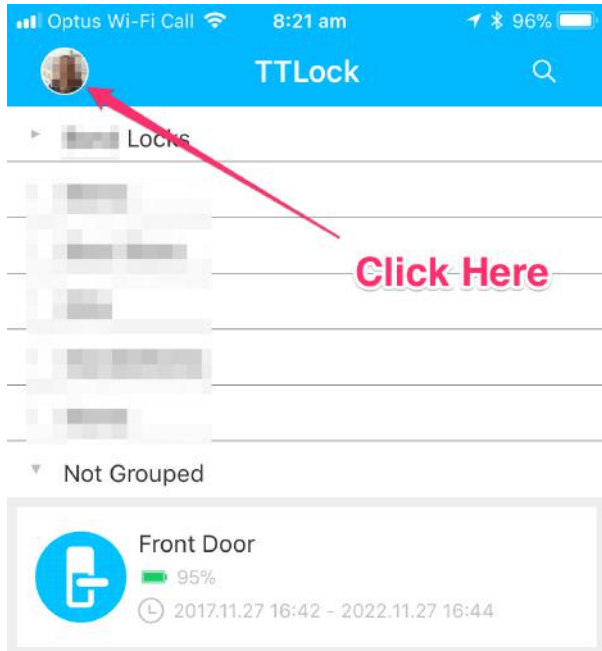

Which vG-Locks is the Gateway compatible with ?

1. The Gateway is compatible with the following vG-locks :
    a. vG-BL1 new version
    b. vG-BL2
    c. vG-BL3
    d. vG-BL4
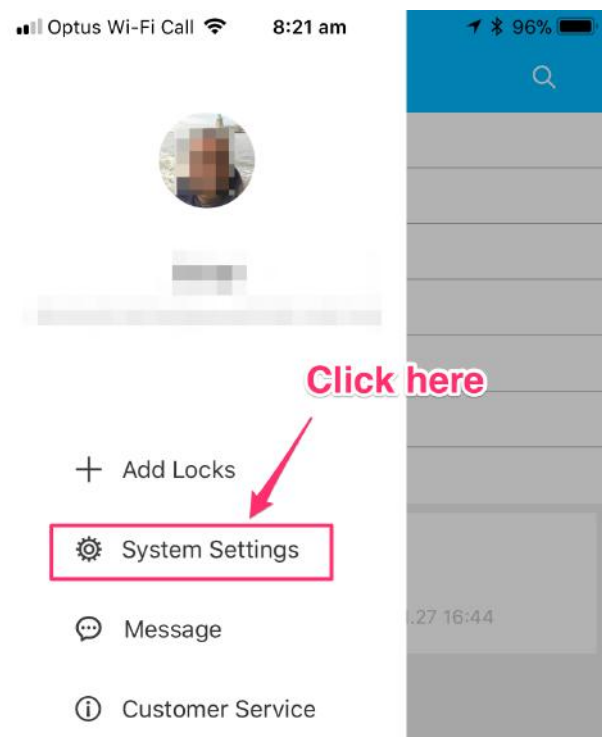   e. vG-BLreader

How to Configure the Gateway ?

1. Before your begin make sure you have the WiFi SSID (Name) and Password
2. Ensure you have the latest version of the TTLOCK running on your Phone (For iPhone check the APP Store for Android check the Google Play Store)
3. Plug the Gateway into a Wall Socket and power it on (You should see the green light blinking)
4. Make sure your Phone is connected to your WiFi (the one you want to connect the Gateway to)
5. Open the APP (TTLOCK) on your Phone
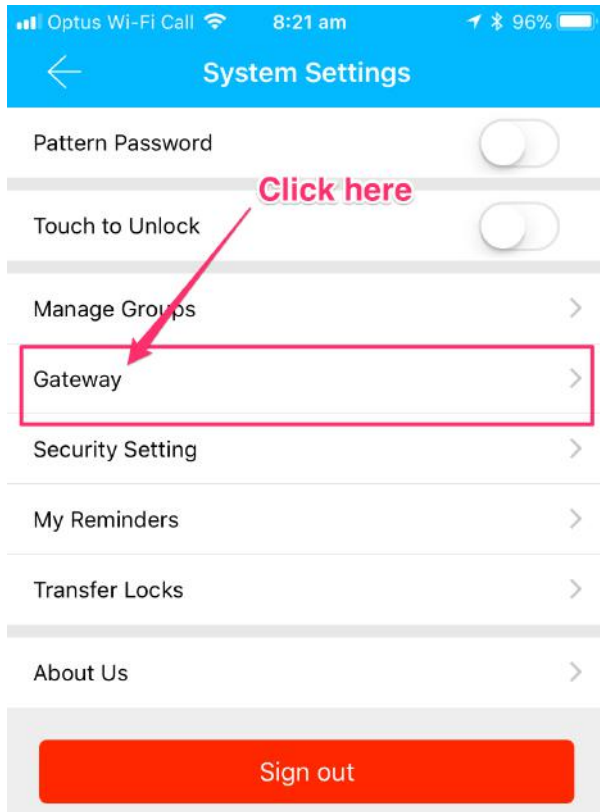6. Click on the ICON on the Top Left Corner
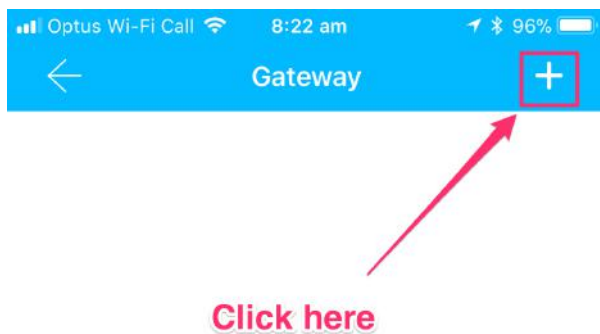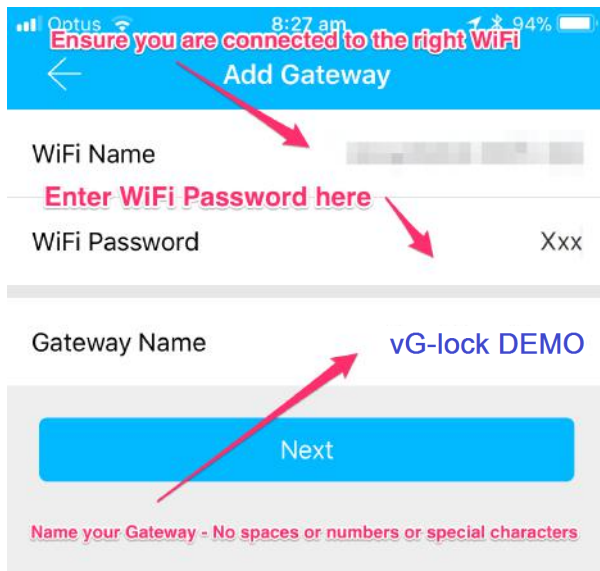
ACCESS CONTROL SYSTEM

7. Click System Settings

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8. Click Gateway

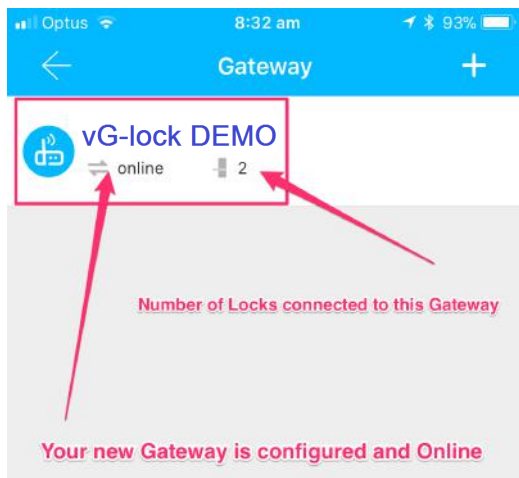9. Click the + sign on the Top Right

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10. Ensure the WiFi is the same as the one you want to connect the Gateway to
11. Enter the WiFi Password
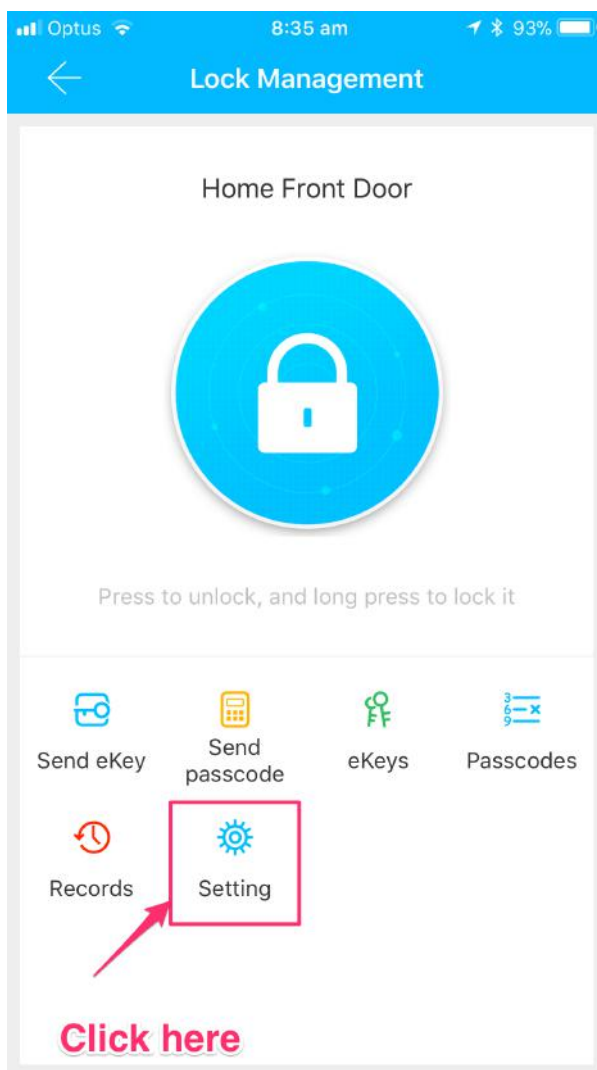12. Assign a Name to the Gateway (No Spaces or numbers in the name)

13. Long Press the Round Button on the Gateway until the Green Light blinks at a faster rate
14. Your Gateway will now be Added and will automatically search for available nearby vG-Locks. If for any reason the Gateway does not pick up any vG-Lock(s) then move the Gateway closer to the vG-Lock (Bluetooth range works within approx. 10-15 mtr)
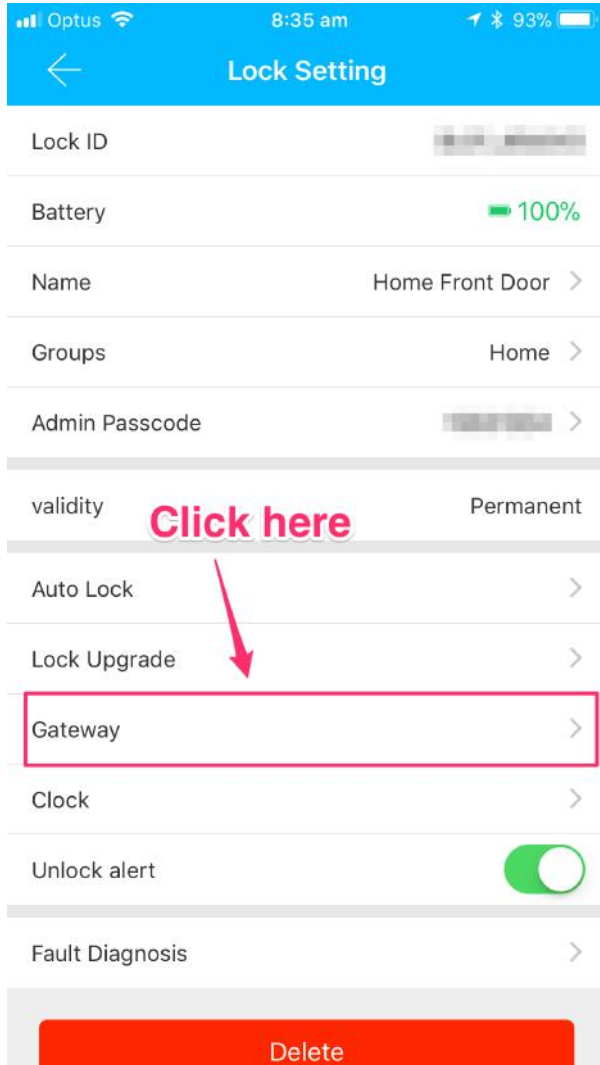
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How do I check/verify if the Gateway if configured for my vG-Lock ?

1. Open the APP (TTLOCK) on your Phone
2. Select the vG-Lock you want to verify (If you have multiple Door Guard Smart Lock(s) configured on one phone. Else, skip this step)
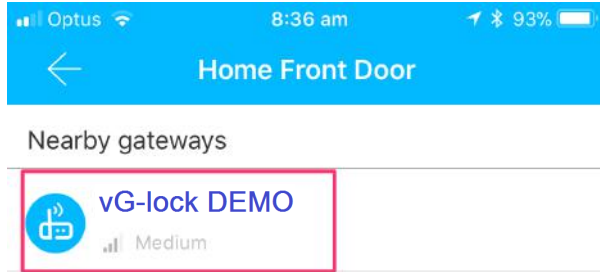3. Click Setting

4. Click Gateway

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5. The vG-Lock should now display the Gateway it is connected to

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Gateway your Lock is connected to

office@vg-lock.com